

APPLICATION FOR DROUGHT SURCHARGE ADJUSTMENT

Please use this application if you are seeking an adjustment in water usage. If you, your household or your business is not able to achieve the required reduction in water use as mandated by the City of Pleasanton, you may apply for an adjustment by submitting a written application and "state with specificity the reasons why the adjustment is warranted, and provide any applicable supporting documentation."

Particular consideration will be given if:

- "1. The reduction would cause conditions threatening to health, sanitation, fire protection or safety of the customer, the customer's dependents or the general public;
- 2. The reduction would cause unfair economic hardship including, but not limited to, loss of employment, loss of production, or loss of jobs or be unfair or result in the unnecessary loss of a business;
- 3. Medical requirements of the customer; or
- 4. Household size of the residential customer."

Name:	
Address:	
Contact Number and/or email address:	
Water Account Number:	_ Location Number
Worksheet on back of this form complete? YES	
Reasons why adjustment is warranted (explain here, or att	ach separate sheet):
List of included supporting documentation (if any):	

▶ When completed, please submit this application to Daniel Smith, Director of Operation Services, P.O. Box 520, Pleasanton, CA 94566-0802; by email dsmith@cityofpleasantonca.gov; or FAX to 925.931.5595. After your application is received, the City will respond within thirty (30) days. If you have additional questions, please call the City's Water Conservation Hotline at 925.931.5504.

Current Use	Prior Year Use Prior Year Use	Percent Change (-25% is the goal)
—	• X 100 =	
	THE CITY OF SERVICE ADDRESS 1234 MAIN STREET	
	ACCOUNT NUMBER 12346 LOCATION NUMBER 1234 PLEASANTON UT ITY BILLING DEPARTMENT ACCOUNT NUMBER 12346 LOCATION NUMBER 12346 LOCATION NUMBER 12346 ST69.26 STATEMENT DATE 07/05/2014 DUE DATE 08/05/2014 10% PENALTY WILL BE ADDED TO LATE PAYMENTS	
	CUSTON ER SERVICE CENTER DESCRIPTION OF SERVICES CUSTON ER SERVICE CENTER PREVIOUS BALANCE \$85.54 3333 But.h F Bad MON-FRI 7:30 AM to 3:30PM PAYMENTS \$(85.54) Billing Of Jestints (920) 931 -5500 BALANCE PORVARD \$0.00	
	Water Conservation Hotline (925) 931-5504 PLEASANTON FIXED METER CHARGE \$85.54 Water of S wer Emergencies PLEASANTON DISTRIBUTION \$39.11 DURING PISINESS HOURS: (925) 931-5500 PLEASANTON RECYCLED WATER \$9.70 AFTER E SINESS HOURS: (925) 931-5100 (POLICE) PLEASANTON RECYCLED WATER \$196.91 DROUGHT SURCHARGE \$50.00 DROUGHT SURCHARGE \$388.00 Prior Year Usage History Total Due \$769.26	
	100 113 63 30 13 0 13 0 14 Mar'14 Mar'14 Mar'14	
\	LOCATION READ DATES METER NO. SIZE CURRENT READ PRIOR REAL CURRENT USE 1234 MAIN STREET 05:01:2014 to 07(01):2014 XXXXXXXXXX 1:50 XXXXX XXXXX XXXX XXXX XXXX XXXX XXXX	

 Statement Date_______ to _______

OPTIONAL

If you have your previous billing period statement, it may be helpful for the appeal process to review those numbers.

Statement Date	e	Re	ead Dates		to _	
Current Use	Prior Year U	se Prior Yea	ar Use			Percent Change -25% is the goal)
	-	•	$\square \times $	100	=	